

Available Service technicians

Name:

Philipp Weiß
Wolfgang Dold
Jürgen Klenz
Magnus Schleich
Michael Meyer

Availability hours:

Monday - Saturday 8 am. - 10 pm.
Monday - Friday 8 am. - 10 pm.
Monday - Friday 8 am. - 5 pm.
Monday - Friday 8 am. - 5 pm.
Monday - Friday 8 am. - 5 pm.

Possible weekend operations / training etc. need to be agreed in advance.

Qualification of our service staff

- English - fluently spoken and written
- experience in resistance welding and set up of welding machines
- detailed knowledge in welding applications, mechanic, pneumatic, electronic and electric

Reaction times for requested service actions

Areas of operation:

600 km around Munich:
Europa:
Asia:
South – and North America:

Reaction hours:

within 24 hours on site
within 24 hours leaving by airplane
within 36 hours leaving by airplane
within 36 hours leaving by airplane

Conditions for possible service actions:

- detailed information by phone, fax, e-mail etc. about the possible malfunction
- written request or issue of an order for the dispatch of a service technician
- considered reaction time are only related to Monday - Friday
- if necessary: invitation letter to apply for a visa
- Organization of ground transportation / transfer from airport to your plant

Spare parts:

Following spare parts are usually available at stock:

- welding controls
- main PCB for welding controls
- welding transformers
- displacement and force measurement systems
- proportional valves
- welding heads and welding pincers (all basic systems)

In case of an uncertain or not reliable custom clearance operation, we will recommend to hold some spare on your own stock.

Our partners outside of Germany:

For eventually malfunctions of the welding controls we work together with Matuschek offices or their representatives



- Matuschek Meßtechnik, Shropshire, England
- Matuschek Welding Products, Michigan, USA
- Matuschek do Brasil Ltda Sao Paulo, Brasilien
- Arm Welders Pvt Ltd Pune, Indien
- Hyosung Corporation Seoul, Südkorea

Service charges by Lingl Schweißtechnik GmbH:

description:

travel time:

hotel

working time (work days) :

working time (Saturday):

working time (Sunday and public holidays):

daily allowance all Germany

daily allowance European Union

daily allowance Foreign Country not EU

mileage allowance

flight:

costs:

75,00 EUR per hour

middle class hotel , against receipt

100,00 EUR per hour

50 % surcharge

100 % surcharge

48,00 EUR per day

60,00 EUR per day

90,00 EUR per day

0,65 EUR per kilometer

economy class, against receipt

> 8 hour of travel time business class

For actions of our service partners, cost may verify. Expenses for their operation need to be agreed separately from our cost.

Location of delivered Lingl welding equipment and machines:

